



City of Las Vegas

1700 N. Grand Avenue | Las Vegas, NM 87701 | T 505.454.1401 | lasvegasnm.gov

Mayor Vincent Howell

CITY OF LAS VEGAS OFFICE OF THE MAYOR

EXECUTIVE ORDER 2020-01

GIVING CLEAR DIRECTION REGARDING THE SHUT-OFF OF UTILITY CUSTOMERS ACCOUNTS DUE TO NON-PAYMENT IN AN EFFORT TO MITIGATE RISK TO STAFF AND PUBLIC DURING THE COVID-19 OUTBREAK.


WHEREAS, the City of Las Vegas has a commitment to ensure employee safety in light of the COVID-19 (coronavirus) outbreak and will take necessary precautions to make decisions on policy changes and updates as needed.

WHEREAS, the City of Las Vegas must ensure staff are taking necessary precautions to protect themselves, their families, co-workers, general public, and is working closely with emergency personnel to monitor state and federal guidelines in order to provide information to staff as it becomes available.

Now, Therefore, Vincent Howell, Mayor of the City of Las Vegas, New Mexico, do hereby order the City of Las Vegas employees to adhere to the following procedures.

- A. Effective immediately, personnel will not process utility accounts for shut-off until further notice.
- B. If an account is behind on payment, a delinquent notice will be mailed notifying the customer that there is a past due amount, but the account will not be shut-off if payment is not received by the due date on the letter.
- C. Customers are still required to pay their monthly utility bill. However, once the COVID-19 period is over any amounts past due must be paid or the account could be shut-off for nonpayment, unless payment arrangements can be made.
- D. Executive Order 2020-01 will be reviewed every thirty days (30) to assure consistency with Directives issued by Federal and State Agencies.
- E. Executive Order 2020-01 is consistent with Mayor's Executive Orders issued in response to Coronavirus (COVID-19).

EXECUTED ON THIS 20TH DAY OF MARCH 2020 IN LAS VEGAS, NEW MEXICO.


Vince Howell, Mayor

ATTEST:

Casandra Fresquez, City Clerk

David Ulibarri
Councilor Ward 1

Michael L. Montoya
Councilor Ward 2

Barbara Perea-Casey
Councilor Ward 3

David G. Romero
Councilor Ward 4